

Greater Metropolitan Orthopaedic Refund\Cancellation policy

REFUND POLICY

Refunds for overpayment of co-pay and \or co-insurance amounts are processed on a 45-90 day basis. All patient accounts are reconciled during this process and patient account balance statements are mailed during this time. If your account has a credit remaining after all charges are satisfied you will be issued a refund check no later that 90 days of account reconciliation.

Should you have additional questions regarding our refund\cancellation policy, please feel free to contact us at any time during normal business hours. We will be happy to assist you with your inquiry.

CANCELLATION POLICY

Greater Metropolitan Orthopaedic does not charge late fee, no-show fee or cancellation fee's for office visits.

PAYMENT POLICY

Patients of Greater Metropolitan Orthopaedic are expected to pay their health insurance co-pays at the time of service. Once claims have been filed with your insurer and reimbursements are received. There may or may not be additional charges in the form of co-insurance amounts.

In the event of a denial of coverage from your insurer for services rendered, charges will be transferred to you personal account. If you do not have health insurance and wish to be treated you will be advised of GMO's self pay policy and informed of payment requirements when appropriate.

You may contact our offices to make payment arrangements on your account by calling 301-856-1682 and speaking with our billing department. You may also mail payments to Greater Metropolitan Orthopaedic Heritage Medical Park, 8926 Woodyard Road, Suite 701, Clinton, MD 20735, or pay your balance online at www.greatermetroortho.com. We accept VISA, Mastercard, Discover, Amex, and personal checks.